Organisational Adoption of Innovations
   – Management Practices and IT

To adopt, or not to adopt: that is the question. Organisations are constantly facing new innovations both in the form of new technical solutions and new management practices. How to know if the innovation is beneficial or not? The forces influencing organisations are many – mass media, consultants and governmental bodies just to mention a few.

This thesis describes effects of use and reasons for using three different organisational innovations: ISO 9000, Information and Communication Technologies (ICT) and an administrative tool (the YAF-module) in the Swedish Sports Confederation’s system Swedish Sports Online.

Furthermore, the thesis compares the interaction patterns between organisation and innovation for the three innovations and discusses how decisions are made and implemented, and the consequences for the satisfaction with the innovation.