E-government, the use of information and communication technology in public administration, is often presented as a multifaceted reform with powerful transforming potential. E-government currently embodies both hopes of more efficient public administration and fears that an overemphasis on efficiency will neglect the democratic values of public administration.

This study sets out to increase the understanding of the relationship between local values in public administration and e-government. It does so by analyzing and comparing the significance of the introduction of public e-services for core values in two Swedish municipal organizations: Botkyrka and Nacka. To be more exact, what happens to local core values when public e-services are implemented? In doing so, the study contributes to research on reforms and their consequences for the function of public administration today and more specifically, to the discussion on “government” in e-government research.
E-government, the use of information and communication technology in public administration, is often presented as a multifaceted reform with powerful transforming potential. E-government currently embodies both hopes of more efficient public administration and fears that an overemphasis on efficiency will neglect the democratic values of public administration.

This study sets out to increase the understanding of the relationship between local values in public administration and e-government. It does so by analyzing and comparing the significance of the introduction of public e-services for core values in two Swedish municipal organizations: Botkyrka and Nacka. To be more exact, what happens to local core values when public e-services are implemented? In doing so, the study contributes to research on reforms and their consequences for the function of public administration today and more specifically, to the discussion on “government” in e-government research.